

Vidyasagar University

Curriculum for Tourism and Travel management (Major) [Choice Based Credit System]

Semester-V

Course	Course Code	Name of the Subjects	Course Type/ Nature	Teaching Scheme in hour per week			Credit	Marks
				L	T	P		
CC- 11		C11T :Tourism Policy, Development and Management	Core Course-11	5	1	0	6	75
CC- 12		C12T : Tourism and Recreation in the Pleasure Periphery: Wilderness and National Parks	Core Course-12	5	1	0	6	75
DSE-1		TBD	Discipline Specific Elective - 1	5	1	0	6	75
DSE-2		TBD	Discipline Specific Elective - 2	5	1	0	6	75
Semester Total							24	300

L= Lecture, **T=** Tutorial, **P =** Practical, **CC -** Core Course, **TBD -** To be decided, **DSE:** Discipline Specific Elective.

SEMESTER- V

List of Core Course (CC)

CC-11: Tourism Policy, Planning, Development and Management

CC-12: Tourism and Recreation in the Pleasure Periphery: Wilderness and National Parks

Discipline Specific Electives (DSE)

DSE-1: Tourism Economics

Or

DSE-1: Legal and Ethical issues in tourism

DSE-2: Eco Tourism

Or

DSE-2: Tourism Journalism

Core Course (CC)

CC-11: Tourism Policy, Planning, Development and Management **Credits 06**

C11T : Tourism Policy, Planning, Development and Management **Credits 06**

Course Contents:

Unit-I : National Action Plan for Tourism (NAPT)

Past and latest Action Plan of India. State Tourism Policy analysis like as- West Bengal, Sikkim, Rajasthan, Kerala, Himachal Pradesh, Gujarat, J&K, Goa.

Unit – II: Civil aviation policy

Transportation in tourism (Road, Rail, Air and Water transportation). National airline, low cost airlines operating in India. Community development through tourism. Pro-poor tourism development.

Unit-III: Hospitality industry in tourism

Classification and categorization of hotels, types of hotels, major hotel chains operating in India, heritage hotels.

Unit-IV: Human resources management

Human resources management, managing personnel for tourism, human resource planning, performance appraisal and career planning.

Unit-V: Tourism planning approaches

Planning approaches for different forms of tourism, plan for the development of a tourist destination, impacts of unplanned tourist destination, need for sustainable tourism planning.

Unit-VI: Management concepts in tourism

Meaning, concept and characteristics of management, functions of management and their relevance in tourism industry. Planning, Organizing, Directing, Controlling, Staffing, and Coordinating. Importance of plans in tourism development.

Unit-VII: Staffing

Steps and process of staffing, sources of recruitment in tourism, directing, principle of directing, problem in human relations, motivation of work for the tourism organization and strategies for establishing healthy human relationship.

Unit-VIII: Tourist destination management

- Maintaining the infrastructure and tourism carrying capacity.
- Preservation and conservation of heritage environment.
- Archaeological sites and wildlife.

CC-12: Tourism and Recreation in the Pleasure Periphery: Wilderness and National Parks Credits 06

C12T: Tourism and Recreation in the Pleasure Periphery: Wilderness and National Park Credits 06

Course Contents:

Unit-I: Meaning of Wilderness

- Changing meaning of Wilderness in western and eastern society
- Identifying Wilderness
- The Values of Wilderness

Unit-II: Wilderness and National Parks

- Environmental History of National Parks and Wilderness Areas
- National Parks and Indigenous Peoples
- Wilderness inventories - case studies
- Preservation of wildlife

Unit-III: Wilderness, National Parks and Tourism

- Tourism and Recreational demand for Wilderness, National Parks and Natural Areas
- Supplying the Wilderness in outdoor recreation
- Peripheral areas, Wilderness and Global Environmental Change

Suggested Books/ Reading:

1. Indian Tourism beyond the millennium: Bezbaruah M.P.
2. Tourism Planning: Gunn, Clare A.
3. National & regional Planning: Inkeep E.
4. The geography of tourism and recreation: environment, place, and space: C. Michael Hall and Stephen J.
5. Tourism and Recreation in the Pleasure Periphery- Wilderness and National Parks: C. Michael Hall, Stephen J.

Discipline Specific Electives (DSE)

DSE-1: Tourism Marketing & Economics

Credits 06

DSE1T: Tourism Marketing & Economics

Credits 06

Course Contents:

Unit-I: Introduction to Tourism (Service) Marketing

- Definition, Scope and Importance of tourism marketing
- Evolution of tourism marketing
- Tourism marketing environment - micro and macro
- Tourism marketing mix
- Nature and characteristics of tourism offers

Unit-II: Tourism Markets and Tourist Behavior

- Definition and types of tourism markets
- Concept and Types of tourists
- Risks involved in travel purchase
- Tourist buying process
- Factors influencing tourist buying

Unit-III: Tourism Product

- Concept and definition of tourism product
- Tourism product from the perspective of sellers, buyers and society
- Tourism as a packaged product
- Destination as a product
- New product development in case of tourism
- Stages used in the development of a tourist circuit
- Butler's tourism area life cycle (TALC)
- Plog's destination life cycle (DLC)
- Branding in tourism—destination branding, functions of destination brand and challenges of destination branding

Unit-IV: Tourism Economics

- Brief concept of production and cost.
- Cost analysis – Cost Concept – Break Even Analysis – Cost Control and Reduction
- Concept of tourism pricing, Factors influencing tourism pricing
- Different costs of a tour.
- International trade- absolute advantage theory and comparative advantage theory

Suggested Books:

1. Marketing for Hospitality and Tourism : Philip Kotler, Jon Bowen
2. Tourism Marketing : Lumsdon
3. Krishnan Kamra (2006); Economics of Tourism, Kanishka Publishers, NewDelhi
4. Ashif Iqbal Fazil,S. Husain Ashraf; Tourism in India (planning & development)
5. Mario D'Soula; Tourism development and Management
6. Kuml Chattopadyay (1995); Economic Impact of Tourism Development , Kanishka Publishers, NewDelhi

Or

DSE-1: Legal and Ethical issues in tourism

Credits 06

DSE1T: Legal and Ethical issues in tourism

Credits 06

Course Contents:

Unit-I: Companies Act

- Indian Contract Act; 1972
- Partnership Act; 1932
- Companies Act; 1956
- Agencies

Unit-II: Consumers' Act

- Consumer Protection Act & tourism
- MRTP Act, Applicable tourism as consumers
- FEMA - 1999
- Foreigner's Act

Unit-III: International tourist Act

- Passport Act
- Tourism bill of rights
- Travel insurance, passport, visa & health

Unit-IV: Ethical issues in tourism

- Custom & currency regulations
- World cultural & natural heritage, 1972 UNESCO
- Ethics in tourism, Barmuda Agreement

Suggested Readings

1. The Business of Travel agency Operation & administration – D.L.Foster
2. The Indian Travel agents – Malik, Harish & Chandra

DSE- 2: Eco-tourism

Credits 06

DSE2T: Eco-tourism

Credits 06

Course Contents:

Unit I : Emergence of Eco-tourism

- Concept and definitions
- Growth and development issues in eco-tourism
- Ecotourism principals
- Potential benefits from ecotourism
- Key steps to maintain tourism Eco- Friendly

Unit II : Eco-tourism in 3rd World Countries

- Problems and proposed solutions
- Eco-tourism Resources in India
 - National Parks
 - Wild life sanctuaries
 - Tiger reserves
 - Biosphere reserves
 - Wetlands
 - Coral reefs
 - Desert ecotourism

Unit III : Guidelines for ecotourism development

- Guidelines for ecotourism development for Government, Developers and operators, Visitors, Host population
- Eco safe practices
- Case Studies

Unit IV: Community awareness and participants

- Eco-tourism and Development: Community awareness and participants Contribution to ecotourism
- Socio-cultural conservation and economic conservation for eco-tourism

Suggested Readings

1. Global Eco Tourism Codes-Protocol & Charter Prabhas Chandra Kaniskha Publication
2. International Eco Tourism Environment Rules & Regulation Prabhas Chandra Kaniskha Publication
3. Travel & Tourism Cottman VNR
4. Tourism System- Introductory Text Mik & Morrivon Tourism & Sustainability Mowforth Routh Udge.

Or

DSE-2: Tourism Journalism

Credits 06

DSE2T: Tourism Journalism

Credits 06

Course Contents:

Unit 1: Public Relations

- Advertising Photographer & inhabitations
- Conference
- Public Relations in Tourism

Unit 2: Scope of Tourism Journalism

- Meaning and scope of Journalism
- Principles of Journalism – Editing
- Tourism press in India
- Print media, Radio & TV Media

Unit 3: Journalism as profession

- Web Journalism
- Suppliers of News – Editor -- Languages and Styles
- Theories of Mass Communication
- News Agencies
- Tourism Journalism as a Carrier and Profession

Unit 4: Media representation in tourism

- Qualities required as a reporter
- Mouse Journal
- Man Media policies
- Media representation in tourism

Suggested Books/ Readings

1. Janet Macdonald (2000), Travel Writing, Robert Hale, London.
2. Brunt.P. (1997), Market Research in Travel and Tourism, Butterworth and Heinemann, UK.
3. Clark, Riley,M., Wood,R.C. (1998), Researching and Writing Dissertations in Hospitality and Tourism, UK.
4. Neilson C. (2001), Tourism and the Media: Tourist Decision Making, Information and Communication, Hospitality Press, Melbourne
5. Arvaham E. & Ketter E. (2008), Media Strategies for Marketing Places in Crisis, Elsevier
